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### ISSUE #10 | JUNE 2017 | News and Information from ACMS

# ACMS Says Goodbye to One of Our Finest

As President and General Manager of All City Management Services, it is with mixed emotions that I announce the retirement of one of our finest. Patricia Pohl, Vice President of Operations, has decided to retire at the end of the current school year. Pat has worked with ACMS since 1994 and has contributed to creating and setting the high standards we now call ACMS Policies and Procedures. She joined the effort when the workforce consisted of less than 500 employees and has led us through the years of growth to our current team size of over 4,500 School Crossing Guards.

Pat began her 23-year career with ACMS as an Area Supervisor for the Lake Forest and Mission Viejo Crossing Guard programs in Orange County, California. Following a promotion to corporate operations, Pat almost singlehandedly created every form, training tool, policy, procedure, and handbook used by our managers and School Crossing Guards. As ACMS continued to grow, she was also responsible for expanding, training and directing the leadership team which supports the efforts of ACMS guards in programs across the country.

Pat may credit her upbringing on a dairy farm in Upstate New York as preparation for her ability to contribute to every conceivable and inconceivable task thrown her way over the years. She has truly been a pioneer, a visionary, a leader and, most of all --- a friend to all. Her tireless work ethic, her passion for protecting people and the smile she brings to our faces every day, are only a few of the things we'll all miss.

While Pat will continue to work with us as a consultant on a limited basis, she looks forward to her retirement allowing for more time to spend with her cherished family and friends as well as offering an opportunity to travel with her husband Mike --- IF she can get him to retire too! Don't be surprised if you see a motorhome with California plates rolling through your intersection and the driver gives you a thumbs-up for a job well done --- that will be "Our Pat" enjoying her retirement!

Our ACMS family has been very fortunate to have her these many years. I thank her and ask that you join me in wishing her health, happiness and adventure for every day of her retirement. Thanks, Pat --- you're the best!



Any well-wishes can be directed to her email address: pat@ thecrossingguardcompany.com

# ACMS Welcomes New Members to Our Family!

We are honored to welcome the many dedicated men and women in these areas who join our nationwide family of School Crossing Guards!

### CALIFORNIA

City of Alameda City of Davis City of Los Alamitos City of Patterson City of Pomona City of South Pasadena City of Sunnyvale County of Alameda Emery USD Harker Schools ICEF Public Schools Los Altos SD Mountain View SD Norwalk-La Mirada USD Pasadena USD Pressman Academy San Carlos SD San Gabriel Christian Sch Temple City USD CONNECTICUT City of Wallingford FLORIDA City of Kissimmee Village of Key Biscayne

**INDIANA** City of Bloomington KANSAS City of Gardner City of Lenexa City of Mission City of Prairie Village City of Westwood

**NEW JERSEY** City of Ridgewood

**NEVADA** City of North Las Vegas

#### **NEW YORK** City of Gloversville

**PENNSYLVANIA** City of Allentown City of Easton

**TEXAS** City of Fort Worth

City of Pottstown





### **Honda Surprises**



ACMS Crossing Guards from Ventura and Port Hueneme were recipients of a surprise lunch in the park compliments of the "Helpful Honda People." This nationally recognized program sponsored by Honda Motors performs "random acts of helpfulness" to organizations and individuals that are making a difference in their community. We certainly agree that these guards make a tremendous difference and we congratulate them on receiving this recognition.

### Henderson Guard Takes a Stand!

As we all know, Crossing Guards are all too often called upon to go above and beyond in the line of duty! Guard Katherine Montoya was arriving at her site in Henderson, Nevada when she observed a woman confronting and verbally harassing children on their way to school. Realizing that the students were both uncomfortable and unsafe, Katherine responded. She inserted herself on the front line of danger and diverted the threats to herself and managed to protect the students as well as contact the police for assistance. In a time when situations of this nature can be so unpredictable, we recognize and appreciate Katherine's bravery and dedication to the safety of her kids --- even when they are outside of the crosswalk!

### **Univision Television Recognizes**

Kassandra Rubio was recognized by Univision Spanish

Television in a televised piece focusing on her dedication to the community and the safety of children. Kassandra works in South Gate, California and has been previously recognized as Outstanding Crossing Guard of the Year for constantly going "above and beyond" to ensure the safety of all pedestrians at her location. Way-to-go Kassandra!



## **ACMS Supervisor is an Off-Duty Hero!**

One of our own recently earned his "fifteen minutes of fame" in a story that made national news. Sunnyvale, California Area Supervisor Dan Green was deplaning a Southwest Airlines flight when a fight broke out between two male passengers. As a female flight attendant attempted to control the situation, she was knocked down and found herself in the middle of flying fists. Her screams were heard by Dan who immediately responded by separating the men and coming to the aid of the flight attendant. When questioned about his courage in a televised report by ABC News, Dan simply responded, "something needed to be done." We join in applauding Dan for his leadership and courage to do what is right. We are humbled and honored to count Dan (and the hundreds of others like him) as part of our ACMS Family!

## 🗕 🗕 🖕 New Managers Join our Team

### **OPERATIONS TRAINING MANAGER**



Christopher Lether becomes responsible for developing and implementing new training curriculum and training methods for all ACMS Supervisors and Crossing Guards. Chris comes to us with nearly 30 years of experience in leadership roles. He is looking forward to putting his operational experience to use to help ACMS continue to lead and innovate in training procedures and practices for

Crossing Guards. When not working, Chris enjoys cycling and is an avid road cyclist and mountain biker. He also enjoys fly fishing and plays softball in a local league. But most importantly, Chris enjoys spending time with his wife of 24 years and their two adult children.

### WORKERS COMPENSATION MANAGER



Carmen Sjelin is responsible for managing the many details that can arise when an employee experiences an unfortunate workrelated injury. Carmen comes to us with over 25 years of experience in handling employee safety. Carmen is "passionate about helping injured employees!" When not working, Carmen enjoys traveling, hiking and reading

as a member of her book club. Carmen has been married for 26 years and enjoys spending time with her husband and son who is an Eagle Scout and recent college graduate.

## **Congratulations to Our 2016 Outstanding Crossing Guards of the Year!**

Donna Aquila

Donna Benyuska

Eduardo RuizKansas City

Diamond Bar

Henderson

Missouri SD

In one of several programs designed to provide recognition for our employees, ACMS annually chooses individuals who display the attributes of an Outstanding Crossing Guard. These individuals are not only very good at what they do professionally, but also impact their school communities in an even larger way. This well-deserved reward for individual excellence also serves to bring public attention to the important work done by all School Crossing Guards. We take this opportunity to salute these individuals and their dedicated commitment to pedestrian safety!

## Look for the 2017 Outstanding Crossing Guards in the Upcoming Issue

Alberta Compton Las Vegas Alejandro Gonzales Adelanto Alex GolstabLa Canada Flintridge Alfonsa Benefiel Las Vegas Metro PD Alfred Garcia Ontario Ambrosio Pelayo LA County of Education **Amy Nicholas** Las Vegas Metro PD Anita Yang San Gabriel Annette Cook Dublin Anthony Martinez Little Lake **Barbara Duty** Daly City **Beverly Mansfield** Portage **Billy Rand** Odessa Chris Maurelli West Palm Beach **David Scott** Ontario **Denise Coppersmith** Aliso Viejo **Diane Rew** Tustin Don Smith

Elizabethtown Borough

Fernando Trejo LA County of Education **Gloria Anderson** Los Alamitos Graciela Gonzalez Santa Ana Irma Correa Downey Jacklynn Knapton Sun Prairie Jacqui Smith Pittsburg Janet Bonadiman Fontana John Harris Antioch Jose Henry UY Lafayette Justin Chasteen Midland Karina Brown Corona-Norco USD Kathy McKean Ventura Larry Harris Glendora Lenora Bowman San Bernardino

Lianne Buhs Milbrae

Lisa Seeman Oak Park Luroi Christianson Riverside

Marco Gonzalez Corpus Christi

Margaret Cole New Braunfels

Maria Del Rosario Bernal Serena Negrete Whittier

Mario D'Olivo Santa Rosa

Marylyn Thorn Las Vegas Metro PD

Maureen Rogers Town of Clay

Mauro Ruano New Haven

Melanie Atkinson Yorba Linda Michael Sturgeon Olathe

Nancy Michelle Fullerton

Natalia De Mobley LA County of Education

Nina King Swatara Township

Patricia Clement Fountain Valley

Peter Vita Rye

Rebecca Dunkin Tulare

**Reginald Simmons** Highland Park

**Richard Lopez** Santa Fe Public Schools Rita Newell Manhattan Beach **Roy Wilson** 

Tracy Sandra Gonzalez Baldwin Park

LA County of Education

Sherry Murphey Lake Forest

Solomon Tsion Town of Los Gatos

Stanford Young Lennox SD

Susan Morales Town of Munster

Tanis Harrison Rancho Cucamonga Terry Hamrick

Oakley Union

Therman Wills Lansing

Thomas Conrad Grand Rapids

**Thomas Hernandez** Santa Maria Bonita

Tina Sammartano LA County of Education Wilbur Bowman York

# **EMPLOYEE APPRECIATION SOCIALS**



### \$ We are happy to announce our annual employee Cash Giveaway! ACMS Crossing Guards are the GREATEST and in this small way we hope to say, THE GREAT GUARD "THANK YOU" with a chance to win one of the fabulous prizes pictured below in our upcoming drawing. All active employees are eligible to win. To enter, submit your information online before Friday, August 25th. The winners will be announced September 1, 2017. **GRAND PRIZE**: 2 Round Trip Tickets (destination by Southwest) + \$350 cash 5500 AND 20 MORE LUCKY CROSSING **GUARDS WILL EACH WIN \$100 CASHI** Last Year's Top Winners! 1. Grand Prize Winner 2. \$500 Cash 3. \$400 Cash 4. \$300 Cash 5. \$200 Cash **Geraldine O'Connor Katherine Ware** Sharon Perez **Maureen Cavin Carol Probasco** - Pasadena, CA - Henderson, NV - West Covina, CA - Yorba Linda, CA Las Vegas, NV

# **New Website and Client Portal!**

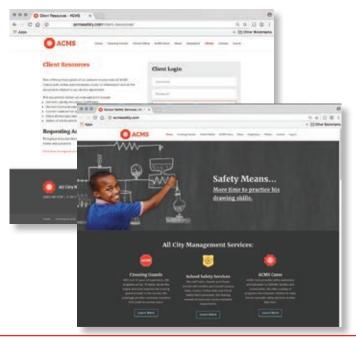
ACMS is excited to announce that we recently re-launched our website. Now you can visit acmssafety.com to check out our services and see what we are up to!

### FOR OUR CLIENTS

We have greatly improved out Client Portal. Now our valued clients can access specific information regarding the following:

- Contract & Amendments
- Insurance Certificates
- Pricing Letters
- Details and Map link identifying current service locations

Clients can register by emailing clients@acmssafety.com and including their first and last name along with the agency name and email address.





# **KEEPING CHILDREN SAFE!**



ACMS is proud to announce the recent launch of our new division, School Safety and Security Services which will focus on enhancing the safety of children before, during and after school hours. Director Louis Martin and will head the efforts to provide schools and School Districts with Campus Aides, Safety Aides, and Safety Patrol personnel. Each of these programs will reinforce safety practices in and around school campuses throughout the school day. Our goal is to allow educators to focus on education while we focus on "Keeping Children Safe."

For more information contact ACMS at 1(800) 540-9290 or email Lou Martin, Director of Safety Services at lou@acmssafety.com