ISSUE #11 | SPRING 2018 |

News and Information from ACMS

The Heroes Amongst Us

A hero is defined as "a person noted for courageous acts or nobility of character." As President and General Manager of All City Management Services, I would like to take this opportunity to thank the hundreds of Crossing Guards employed by ACMS who fit this definition of courage and character!

In 2017 our country endured a series of catastrophic acts of nature seldom seen. Hurricanes, tornadoes, floods, record snowstorms, cold weather, and raging wild fires took their toll across the land. Let us also not forget the tragic and senseless act of violence that occurred in Las Vegas last October. These events impacted hundreds of our employees to varying degrees. Yet, despite these profound challenges, the courageous Crossing Guards of ACMS reported to work and continued to put the safety of the children they serve ahead of their own needs. This nobility of character during the most trying of times demonstrates the courage that defines these individuals. On behalf of countless children, grateful parents, and proud colleagues, I thank each Crossing Guard who risks their life every day in service to their community. Thank you!

Safety Tips to Remember

In our continuing effort to make your SAFETY our primary focus, we offer the following tips:

- Arrive at your site early enough to inspect it for safety hazards (debris, potholes, missing signage, etc.) and report any issues to your supervisor.
- Always leave and return to the sidewalk by using the available curb cuts. Trips and falls at the start and end of crossings are the most common serious injury risk we face and using curb cuts can minimize this risk.
- Never walk backwards! While walking backwards to return to the curb towards the end of
 a cross may seem a logical way to keep your eyes on the crosswalk, it presents a very high
 risk for a fall and is against policy. If you need help in maintaining control of the crosswalk
 without walking backwards, contact your supervisor.
- Always be sure to bring your ACMS issued 32oz water bottle to ensure that you stay hydrated during your shift.

Shoes for Crews

As an ongoing commitment to safety, All City Management Services has recently partnered with Shoes for Crews. This partnership was entered specifically to allow ACMS an opportunity to help improve safety for our Crossing Guards. Shoes for Crews is an industry leader in safety footwear, and all their shoes have a unique sole design which helps them to be slip and trip resistant. Through this new partnership, Shoes for Crews will provide a 20% discount on the cost of their shoes for all active ACMS employees. Additionally, ACMS will contribute another 20% savings AND pay to have the shoes shipped. This combination of discounts provides our employees with a significant savings over what these quality shoes would otherwise cost. We currently have over 300 employees enjoying this benefit from our Shoes for Crews program and encourage YOU to take full advantage of this unique offer by contacting your supervisor for more information today!





ACMS Welcomes New Members to Our Family!

We are honored to welcome the many dedicated men and women in these areas who join our nationwide family of School Crossing Guards!





Simply submit your email address to: crossingguards@allcitymanagementservices.com, including your first and last name and city you work in, or give your Supervisor your email address, before May 1, 2018.

THE CLIENT CORNER

Meeting the needs of our clients:

of our clients:

always been the single focus of our Administrative Services Department.

Accurate client contact information is central to our ability to be successful in this regard and we ask for your help in keeping our records current. If

ability to be successful in this regard and we ask for your help in keeping our records current. If there have been any changes in your key personnel in the last year, please allow us to update our records. Information regarding contracts, pricing, insurance, site locations, program maps, and other important details will be the most beneficial if it's in the hands of the proper person. Please email Demetra Farwell, Director of Administrative Services with any and all changes: demetra@thecrossingguardcompany.com

The Client Portal

If you haven't already requested access to your personalized Client Portal, we encourage you to do so! The Client Portal is our way of letting each of our clients access the details regarding your partnership with ACMS. By simply logging in to your protected and secure

portal, you will be provided with information regarding:

- Contract and Amendments
- Insurance Certificates
- Pricing Letters
- Map link to site locations and school information for your program

Clients can register for access by emailing clients@ acmssafety.com. Please include your first and last name, your contact information and the name of the agency for which you are requesting access.



Congratulations to Our 2017 Outstanding Crossing Guards of the Year!

ACMS is honored to recognize the dedicated individuals that display the attributes of an Outstanding Crossing Guard. These individuals are not only great at what they do professionally, but also go the extra mile to impact their school communities in an even larger way. This well-deserved reward for individual excellence also serves to bring public attention to the important work done by all School Crossing Guards. We take this opportunity to salute these individuals and their dedicated commitment to pedestrian safety. Congratulations to Our 2017 Outstanding Crossing Guard of the Year!



Alicia Smith

Whittier

Amy Puhalski Grand Rapids

Andrea Burns Brea

Anthony Campbell
County of Alameda

Armando Paraiso

Cypress

Azucena (Susie) Garcia

Beatriz Irene Yaka LA County of Education

Belen Rocha Chino Consortium

Carlos Roman

Baldwin Park

Caroline Rado Calabasas

Cherie Centeno Lansing

Christopher Duarte

Claudia Woods Kansas City Missouri

Clifford Hudson

Mountain View

Daryl Abbott Harker Schools

Ebony Murray Piedmont

Elizabeth Castro

Ontario

Eric Smith

York

Eunice Younger Henderson Felipe Soto
Walnut

Frances Hoffman Newport Beach

Frank Boykin Lafayette

Gary Martin Glendale

George Livingston Antioch

Guadalupe Zapata

Helen Costello Corona-Norco USD

Jacqueline Gibson Santa Maria-Bonita

James Bailey
Olathe

John Clingerman
Carrollton

Karen Younger Manhattan Beach

Karen Dergance Las Vegas Metro PD

Kathleen Cirbo

Lake Forest

Kristin Stairs Laguna Niguel

Lawrence Stevenson
LA County of Education

Lendrick BrownBeverly Hills

Luis Almaraz

Macario Lopez-Sanchez
Santa Ana

Maria Aguayo

El Monte

Mary Helen La Jeunesse Harker Schools

Mary-Jo Mangone Glendora

Maxine Barrett Riverside

Michael Martinez
Santa Fe Public Schools

Michelle Harris LA County of Education

Ming Cheng Cupertino

Olivia Mata Corpus Christi

Ora Jones
Fullerton

Patrick Feeley Rve

Phyllis Sottile Livermore

Princess Elizondo Mountain View

Reyna Pena LA County of Education

Robert Canales
LA County of Education

Roberto Carrillo South Gate

Rosalinda Aldape Rancho Cucamonga

Ruben Young Highland Park

Russell Copple
Gardner

Sandra Lee Norwalk-La Mirada USD

Sara Rodriguez
Garden Grove

Sherri VanDyke Huntington Beach

Shirley Turner
Willowbrook

Steve Morino Highland

Steven Green
Tustin

Sue Stonebraker Las Vegas Metro PD

T.H Russom Midland

Thomas Holmes
Transportation Authority
of Marin

Thomas Posey
New Braunfels

Vicki Martinez
Santa Fe Public Schools

William Le Clair*
Rincon Valley Union

William Richardson Las Vegas Metro PD



2017 HOLIDAY PARTIES





ACMS Crossing Guards continue to show us what it means to live a life of service.

We are privileged to share stories of our Crossing Guards that truly represent what it means to selflessly "go above and beyond."

California Guard is an Unsung Hero



On October 8th and 9th 2017, the Tubbs Wildfire ripped through residential areas of Santa Rosa, California claiming 22 lives and destroying over 4,600 homes. ACMS Crossing Guard, Forest Badaracco was awakened at 1:00 AM to smoke and fire in his home and was forced to act quickly, gather his family and rush them to safety. He and his children then went door to door through their community to sound the alarm for other families, so they too could escape the fire.

The Coffey Park area of Santa Rosa was among the hardest hit and the Badaracco family and all their neighbors lost their homes that night. While

the fire stripped so many of their material possessions, it could not strip Forest of his heroic spirit and commitment to go on. On the same day he suffered such a devastating loss, he called his supervisor, Sherry Deloe-Wilkes, and asked her if he could get a new uniform so that he could return to work as soon as the schools reopened. Sherry reports that even in the face of this tragedy, Forest continues to have a selfless outlook on life and refers to him as "the most optimistic person and a joy to be around."

Following the fires, the Santa Rosa French-American School where Forest serves as a Crossing Guard, has shown their appreciation to him by contributing \$1,000 to go toward the purchase of new home.

We are confident that Badaracco and his family helped to save many lives that night and this extraordinary level of dedication and selflessness is beyond measure! Forest Badaracco has proven himself a true HERO and we are proud and honored to call him part of our ACMS Family!

Wisconsin Guard Goes the Extra Mile!



Having been a teacher and cross-country coach at Mt. Horeb High School for over 30 years, Michael Wollin continues to impact individuals both at the intersection where he serves and in his community of Sun Prairie. Michael takes pride in making people smile and has created what he calls his "SAW" project --- "Smile and Wave." Michael's goal is to encourage people to have a great day and says, "when you smile and wave it makes people happy, and in turn they have a better day." In addition

to his commitment to providing for the safety of the pedestrians who are a part of the Northside Elementary school community, Michael also volunteers at Cardinal Heights Middle School in Sun Prairie in a program called AVID. "AVID targets students in the academic middle who have the desire to go to college and the willingness to work hard. These kids are capable of completing rigorous curriculum but are falling short of their potential as they do not have role models in their life." For a year Michael has stood in the gap as that role model for these young people and provided the support and motivation they need to be successful. We take this opportunity to recognize Michael for his efforts and appreciate him as an exemplary member of our Sun Prairie Team!

Texas Magazine Recognizes Guard

Pastor, Educator, and School Crossing Guard, Curtis Joiner is known in his community as "the world's most loving Crossing Guard." Mr. Joiner serves the Fannin Elementary School community in Midland, Texas and



always welcomes his students with a "hello friend" and a high-five! He was recently recognized by the Midland Reporter Telegram (MRT) newspaper in a segment entitled 52

Faces of Community. 52 Faces is a campaign sponsored by Chevron and the MRT) that allows the community to nominate individuals who they believe are the unsung heroes in the Midland Community. Mr. Joiner received many nominations for this recognition because of his selfless dedication to "his kids" and for the supportive and positive attitude he demonstrates every day. Congratulations to Curtis on receiving this prestigious and well-deserved recognition and we look forward to your positive impact on the community for many years to come!



PROMOTIONS

ACMS is proud to recognize the individuals that have recently been promoted within the company. We are excited to have your continued support. Congratulations!

Ashlee Herron

Administrative Services Support Assistant
Demetra Farwell
Director of Administrative Services and HR
Kelly Hudson
Assistant Regional Manager
Kim Brooks
Midwest Area, Regional Supervisor

Kimberly Craig

Texas, Regional Manager

Koree Yancy

National Advertising and Recruiting Coordinator

Lou Williams

Nevada, Regional Manager

Michele Busch

Southern California, Regional Manager Michelle Jackson Regional Manager

Thomas King

Great Lakes Area, Regional Supervisor Shelby Schaffer

Northeast Area, Regional Supervisor







JUST FOR FUN!

Keeping Children Safe

IISRHSORTZCRAPYSJ ZDEOOLOOHCSOYHHPE LKDLPOTSEZZLFWLLZ WIITZWDSPLITSHIFT HXAAEEVRKHNGKMGSG IYSGLDWEOWGJSEFKX STUKTIKDSZIYEVAWT TEPQTAYBDTSKKCCPJ LFMMOYPQFZPOPQFLQ EAAEBTZTYROUVKBQA H S C Y R E N U S G T W L K Q Z E NVMDEFBACMSFAMILY RTAHTAUXNBYKOTZDU GPPFASEDIWNOITANY QILMWSTUDENTSORMJ FWALQGKLAWSSORCFC DRAUGGNISSORCAUXZ



acmsfamily	crossingguard	safetyaide
campusaide	students	stop
splitshift	nationwide	safety
hat	crosswalk	stopsign
vest	waterbottle	wave
whistle	smile	school