

DO YOU EVER GET THE CROSSING GUARD BLUES

If you attended one of the AMCS Picnic Socials in Southern California this past August you were lucky enough to hear singer-songwriter Joe Cipolloa perform "The Crossing Guard Blues." Joe is a Crossing Guard in Hermosa Beach, California and his work prompted him to compose a song about his experiences. If you're a Crossing Guard you're sure to connect with some of Joe's witty observations!



Retirement's real nice when you live in paradise but I was bored still, Watching Ellen and Dr. Phil Went to find a job that's fun, In the California sun

So I became a crossing guard dude, I'm a crossing guard dude walking kids to and from school Oh pretty mama in your big SUV, Please don't run over the kids and me

In your Beemer, Benz and Lexus, you're on the phone talkin' and a textin' While the kids I are walkin', You're rolling through my crossin'

I hope this job stays fun in the California sun, So put your phone down please and keep your eyes on me Bright yellow jacket that I wear, Big red stop sign in the air

I look like a big fat bumble bee How can you not see me, I weigh 223 I'm a crossing guard dude walking kids to and from school,

Oh pretty mama in your big SUV Please don't run over the kids and me, Oh pretty mama in your big SUV PLEASE don't run over the kids and me!

Deadly Sun Glare

Glare is defined as an intense, blinding light --- and when associated with sun glare while driving, nothing could be closer to the truth! As the days become shorter during the winter months, the sun is much lower in the sky during the times when Crossing Guards are working. For most of our locations throughout the country, the sun typically does not rise until 7:15 AM and is setting again shortly after 4:30 PM in mid-December. Drivers can be completely blinded when the direct rays of the sun hit their windshields without warning. In 2012, sun glare was reported to be a contributing factor in nearly 3,000 accidents across the country and resulted in 423 serious injuries and 36 fatalities!

The best defense against becoming one of these tragic statistics is professional awareness. Crossing Guards need to analyze their



crosswalks and traffic patterns on a regular basis. When the danger of sun glare is added to the other threats faced in the street, there is only one way to protect yourself and your kids. You must be absolutely sure that every vehicle has seen you and has come to a complete stop before you allow your pedestrians to move through the crosswalk. Remember: a motorist who is driving BLIND will not react to your stop sign or signals! Be informed, be alert and be prepared to protect yourself and those who count on you for their safety!

CROSSTALK

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News and safety information from 'The Crossing Guard Company'

Issue #8

In January 2013, All City Management Services welcomed the Las Vegas Metropolitan Police Department (LVMPD) Adult School Crossing Guard program into our family of Crossing Guards. The LVMPD program deploys over 400 Crossing Guards every day who protect school children within the City of Las Vegas and the surrounding areas of Clark County. Mark Tavares, Captain of LVMPD's Traffic Bureau, has overseen the program's growth for many years.



many motorists are distracted and not paying attention while behind the wheel. Captain Tavares points out that this dangerous situation is now compounded by the pedestrians who walk into busy streets preoccupied by cell phones and fail to exercise basic safety precautions. Captain Tavares encourages everyone to not disregard the role we each play in our personal safety.

We asked Captain Tavares to help us understand some of the unique challenges and circumstances surrounding the program in his city. "We are experiencing a growing trend in pedestrian and motor vehicle accidents. We've had eight pedestrian fatalities this year and seven of them were attributed to pedestrian errors" Tavares said. "When drivers and pedestrians are distracted by cell phones and other portable electronic devices, the results of pedestrian vs. car rarely ends with the pedestrian winning." While many cities have developed laws to prevent texting while driving, Las Vegas has taken the additional step to seek legislation addressing the safety concerns related to pedestrians texting while walking.

Tavares has a particularly daunting task as the Las Vegas area attracts millions of tourists each year. Crossing Guards have been required to become more vocal in providing safety instructions to pedestrians and are often forced to use their whistles to gain the attention of preoccupied drivers and pedestrians. Tavares noted, "Safety training starts at home... Parents must help their children develop safety awareness, continuously reinforcing with them the need to take precautions, to the point that it becomes an ingrained skill carried over into adulthood."

The growing use of social media and personal electronic devices has certainly taken its toll on motorist and pedestrians alike. A major complaint heard from Crossing Guards has always been that

While the new partnership between LVMPD and All City Management Services works to improve pedestrian safety, ultimately, "both pedestrians and motorist must remember they share the roadways" said Captain Tavares. "It is imperative that they always be aware, alert and use them without distractions."



We extend a warm welcome to the individuals in the cities listed below that have recently joined All City Management Services as a School Crossing Guard! We are honored to have you work with us in extending our nationwide network of Professional Crossing Guard Services.



ALL CITY RETIREES



After 15 years of dedicated service to ACMS, Rita Peterson has retired from her position as Area Supervisor for the Fountain Valley, California School Crossing Guard program. At 78 years young, this is Rita's second retirement. Before joining ACMS, Rita worked in the medical field for over 20 years. When asked what advice she might like to share after her many years of experience, she replied, "Listen to your Crossing Guards. Treat them right and they'll treat you right!" Rita has four children, ten grandchildren and two great-grandchildren. In addition to spending more time with her family she plans to read a lot and learn new computer skills.

A note from your friends at ACMS: Congratulations on your retirement Rita! Thank you for your many years of service to both ACMS and the City of Fountain Valley. Your commitment to the guards that worked for you and to the safety of students serves as a wonderful example for others. Best Wishes on your retirement!

"I have loved my job!" shares Dolores Reyes who began her career as a Crossing Guard for ACMS in Westminster, California over 18 years ago. Her leadership skills were quickly recognized and she was promoted to Area Supervisor where she served schools in Cypress, Stanton, Garden Grove and Los Alamitos. Dolores admits that what she'll miss most is "the Crossing Guards at All City Management --- we are like family!" With her newly found free time, Dolores looks forward to spending more time with family and especially her two grandchildren, pursuing her love of crocheting, taking walks around her neighborhood and reading as many books as she possible can on her new Kindle.

A note from your friends at ACMS: Many thanks for the contribution you have made to so many Crossing Guard programs in Southern California. We have lots of wonderful memories of the good times we've spent together and we wish you only the best on your well-deserved retirement!



We are happy to announce our recent co-employer partnership with TrendHR (TrendsetterHR). Through this relationship, All City Management Services becomes your worksite employer and TrendHR is the Employer of Record. TrendHR provides us with a host of benefits including Workers' Compensation Insurance, payroll processing, Human Resources support as well as several other administrative services. Certainly you have noticed by now that your payroll check is now being issued by TrendHR.

GET TO KNOW TRENDHR ONLINE

TrendHR has one of the most user-friendly and secure online employee support systems in the industry. Trend Online provides a web-portal that gives each All City Management Services employee access to their



pay stubs, copies of their W-2 tax forms, various HR documents, as well as the ability to edit and keep current your personal information.

To receive these benefits you first need to register for your Trend Online Employee Login. Start by going to www.my-trendonline.com. Click the "Register" button and follow the instructions given. Please remember that the e-mail address provided will need to be one that is accessible to you after you enter your information as your initial password will be emailed to you at that address. This temporary password will allow you to complete your registration process. Also keep

in mind that your username and password are case sensitive and your password must include at least one upper case and one lower case letter. After successfully logging in the first time with your temporary password, you should immediately change your password to one known only to you. Do this by clicking on ADMINISTRATION and then selecting PASSWORD CHANGE. *Your login and password should be kept in a safe place. Do not share this information with others as doing so could compromise the confidentiality of your information. YOU SHOULD BE THE ONLY PERSON WHO HAS ACCESS TO THIS INFORMATION.*

To guarantee you receive your TrendHR W-2 at the beginning of next year, please follow these steps:

1. Sometime during the month of December login to your account at www.mytrendonline.com. During this limited period, your entire Social Security number should be visible to you.
2. Go to Employee Maintenance and select Personal
 - Verify that your Social Security number is correct; If incorrect, notify TrendHR at 214-553-5505 immediately.
 - Verify that your mailing address is correct; If incorrect, update your address online and click "Save Changes"

If you have any questions or concerns, call TrendHR at 214-553-5505 to speak with a representative.

Annual Employee Recognition Luncheon

Congratulations to all Nominees: your hard work and excellence do not go unnoticed! The following Crossing Guards were invited to participate in the Annual Employee Recognition Luncheon where they were recognized for their excellence in the following categories:

CROSSING GUARD OF THE YEAR

Gibson, Jacqueline Santa Maria	Halpin, Darel Huntington Beach	Mendenhall, Cheryl Corona-Norco	Sullens, Linda Rancho Cucamonga	Zuniga, Refugio Lynwood
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DISTINGUISHED SERVICE

Braley, Richard Yorba Linda	Gonzalez, Francis Tustin	Ibarra, Maria LACOE	Martin, Demeatria Highland	Redd, LaTonya Manhattan Beach	Verburg, Pamela Costa Mesa
Ellis, April Newport Beach	Gonzalez, Sandra Baldwin Park	Malouff, Irene Fountain Valley	Ortiz, Juanita Romoland SD	Rodriguez, Andrew Fontana USD	

EXCELLENCE

Abbott, Margaret Glendora	Cirillo, Catherine Chino Consortium	Garcia, Virginia City of Signal Hills	Martinez, Roberta Downey	Ortiz, Leonard Redlands	Tuma, David San Clemente
Armendariz, Linda LACOE	Crook, Susan Mission Viejo	Guillen, Ramon Garden Grove	Meiner, Deena Anaheim	Palomarez, Francine Carson	Unger, James Whittier
Baca, Margaret LACOE	Diaz, Jesus Beverly Hills	Hernandez, Margarita Temple City	Mendez, Adelia La Puente	Perez, Maria G Santa Ana	Valdez, Joe Ontario
Bell, Lisa F Ventura	Decock, Eugene Huntington Beach	Hutchinson, Lynett LACOE	Moffett, Kathleen Chino Valley SD	Ramirez, Maria LACOE	Wallace, Cassandra Westlake Village
Body, Nanette Diamond Bar	Dillard, Bruce Calabasas	Jacobs, Victoria Rancho Santa Margarita	Moya, Linda LACOE	Rangel, Melissa South Gate	
Bradley, Debra Covina	Evans, Patricia Compton	Johnson, Kathy East Whittier SD	Munz, Alvin Mountain View SD	Rodriguez, Maria T Glendale	
Chaney, Jack El Segundo	Fincher, Keith D Fullerton	Livingston, Rita LACOE	Navarro, Sandra LACOE	Shiple, Marshall Huntington Beach	
Cipolla, Joseph Hermosa Beach	Fujikama, Louis County of Orange	Marr, Dennis County of Orange	Negrete, Serena LACOE	Smietana, Debra Lake Forest	



OUTSTANDING ALTERNATE

Aguirre, Carmen South Gate	Casillas, Rafael LACOE	Ingrao, Marsha Arcadia	Michelle, Nancy Placentia	Perez, Maria Fontana USD	Smith, Elizabeth LACOE
Almanza, Salvador Montebello	Francis, Gregory Lake Forest	Kapadia, Dipa Temple City	Ortiz, Adrian Azusa	Ramirez, Jaclyn Whittier	Tanos, Antoinette C Torrance
Bernard, Larry Lawndale	Gallegos, Luz M Anaheim	Lewis, David Cypress	Pacheco, Elvia Delila Adelanto	Roa, Daniel Huntington Beach	Turnbeau, Patricia Yorba Linda
Bocanegra, Mario Glendale	Gogna, Usha Anaheim	Maclean, Rebecca Rancho Santa Margarita	Palomares, Maria Santa Ana	Scott, Angela Manhattan Beach	Tyler, Barbara LACOE
Booth, Michelle Costa Mesa	Hall, Roy Huntington Beach	Manning, Rosa Signal Hill	Partida, Patricia Compton	Secaida, Martha Baldwin Park	Yancy, Terri San Bernardino SD
Brandenberger, Pamela Mission Viejo	Hay, William Corona	Mercado, Neonila Ontario	Pearson, John Tustin	Sinner, Barbara Hermosa Beach	

